Interconnection QoS	2014
Service Provider Name	Saudi Telecom Company

		Indicator	Target Value	Measurement Reasults (M = Month, Av = Average, Q = Quarter, Yr = Year)																
				M1	M2	M3	Av Q1	M4	M5	M6	Av Q2	M7	M8	M9	Av Q3	M10	M11	M12	Av Q4	Av Yr
Mobily	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)	0	0	0	0				0	0	0	0	0	0	0	0	0	
		Installation time (additional link capacity available)	10 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	99.98%	99.99%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.98%
		Unsuccessful call attemps	< 2%	0.29%	0.16%	0.19%	0.21%	0.22%	0.22%	0.22%	0.22%	0.41%	0.48%	0.34%	0.41%	0.28%	0.19%	0.23%	0.23%	0.36%
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Installation time (equipment not available)	10 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.99%
Zain	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Installation time (additional link capacity available)	10 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Service availability	99.7% yearly (Rio)	99.98%	100.00%	100.00%	99.99%	100.00%	99.00%	99.00%	99.33%	100.00%	99.95%	99.98%	99.98%	99.99%	100.00%	100.00%	100.00%	99.98%
		Unsuccessful call attemps	< 2%	0.46%	0.70%	0.48%	0.55%	0.51%	0.84%	0.69%	0.68%	0.74%	0.88%	0.65%	0.76%	0.65%	1.66%	0.86%	1.06%	0.90%
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)	0	0	0	10	0	0	0	10	0	0	0	10	0	0	0	10	10
		Installation time (equipment not available)	10 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Service availability	99.7% yearly (Rio)	99.94%	99.98%	100.00%	99.97%	100.00%	100.00%	99.91%	99.97%	100.00%	99.97%	99.95%	99.97%	100.00%	99.98%	99.98%	99.99%	100%
Atheeb	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Installation time (additional link capacity available)	10 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.98%	99.99%	100%
		Unsuccessful call attemps	< 2%	0.68%	1.12%	0.44%	0.75%	0.27%	0.41%	0.32%	0.33%	0.41%	0.48%	0.34%	0.41%	0.13%	0.52%	0.35%	0.33%	0.26%
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Installation time (equipment not available)	10 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
		Service availability	99.7% yearly (Rio)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	